

## QUALITY MANAGEMENT POLICY

The Association for Strengthening Agricultural Research in Eastern and Central Africa (ASARECA) is a sub-regional, intergovernmental, not-for-profit Association established by Fourteen member countries represented by their National Agricultural Research institutes.

Our mission is to contribute to increased productivity, commercialization, and competitiveness of the Eastern and Central Africa (ECA) agricultural sector through strengthening, catalyzing and coordinating agricultural research for development in the ECA sub region.

The purpose of this policy is to implement and continuously maintain our commitment to the mission through a dynamic Quality Management System based on the international ISO 9001 standards. The Quality Management System shall be periodically reviewed to continually improve ASARECA's effectiveness. This policy shall provide the framework necessary for establishing and reviewing the Quality Objectives in order to assess their continuing suitability.

Quality control of our services and technologies is an integral part of all the Association's management and service processes. Given that it is not a separate element or function; each and every aspect of the day-to-day operations of the organization shall be conducted in accordance with the operational manual. It is designed to integrate human, technical and material resources in a manner that results in optimum service consistent with the highest possible quality standards.

There are no exceptions to this commitment. Every employee, including management, is expected to understand and work towards our quality commitment. This Quality Management System reflects the Association's total commitment to meeting the needs of our stakeholders efficiently and safely.

The Quality Management Representative(s) is responsible for the implementation and ongoing supervision of the procedures contained in this Policy. This administrative responsibility complements but in no way reduces or removes the line responsibility of Managers, Supervisors or Employees of their quality control duties. Quality is everyone's role. There are no exceptions.

Any problems that cannot be resolved through normal inter-departmental channels are to be immediately referred to me.

.....  
**Enock Warinda (PhD)**  
**Executive Director**